



Phone : (03213) 272 275

BEJOY NARAYAN MAHAVIDYALAYA

(GOVT. SPONSORED)
NAAC ACCREDITED

P.O. ITACHUNA, DIST. HOOGHLY, PIN - 712147

website : www.bnmv.ac.in e.mail ID : bnmv2012@yahoo.in

Ref. No.

Date.01-07-2023.

Grievance Received 2017-2022

Following grievances have been collected through ONLINE mode, OFFLINE mode, discussion with Principal, discussion with the TRs/NTRs etc.

Sl. No	Year	Type of the Complaint	Name of Committee	No. of Grievances Registered	Redressal status and Action taken
1	2017-2018	Student Grievance	Grievance Redressal cell	03	Solved
2	2018-2019	Student Grievance	Grievance Redressal cell	06	Solved
3	2019-2020	Student Grievance	Grievance Redressal cell	05	Solved
4	2020-2021	Student Grievance	Grievance Redressal cell	10	Partially Solved
5	2021-2022	Student Grievance	Grievance Redressal cell	12	Partially Solved

**BEJOY NARAYAN MAHAVIDYALAYA**

(GOVT. SPONSORED)

NAAC ACCREDITED

P.O. ITACHUNA, DIST. HOOGHLY, PIN - 712147website : www.bnmv.ac.in e.mail ID : bnmv2012@yahoo.in

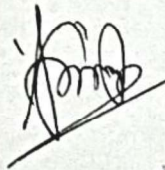
Ref. No.

Date.

Nature of Grievances

Student Name/ Department Name	Class/ Semester	Grievances	Status of Grievance Action taken
Students of Philosophy Department.	1 st Semester	Demand for cleanliness of toilets also class room	Solved
Students of English Department.	All Semester.	Demand for more valuable books for hons standard.	Solved
Students of various department	All Semester.	Demand for BU previous year question paper	Solved
Students of various department	3 rd Semester	Food of canteen are not cooked properly	Solved
Students of various department	All Semester.	Demand for more participation in cultural activity	Solved
Students of various department	All Semester.	Absence of adequate space for reading purpose in the central library	Referred to Higher Authority
Souvik Roy	2 nd Semester	Demand more Santali General books in library.	Solved
Students of Zoology Department.	All Semester	Shortage of space for Zoology laboratory	Solved
Students of various department	1 st Semester	More general subject combination like Education, Geography, Physical Education needed.	Referred to Higher Authority.
Students of Nutrition Department.	All semester	Books of foreign authors should be bought for Nutrition Department	Solved
Students of Mathematics Department.	2 nd Semester	Demand for large Classroom for Math Dept.	Solved
Students of Mathematics Department.	All Semester	Demand for drinking water at Mathematics department	Solved
Students of Various Department	All Semester	Demand for clearness in canteen	Solved
Students of History general	3 rd Sem	Authentic Books for SEC paper.	Solved
Students of History	3 rd & 5 th Sem	Demand for large Museum for History Dept.	Sent to the Higher Authority
Anmol Shaw Physics	1 st Semester	Asking some information about 2 nd semester admission.	Solved
Nitish Kumar Mathematics	1 st Semester	Roll no related information	Solved

Dwijpyoti Tarafdar Bengali Dept.	2 nd Semester	Asking some information about admission & Subject combination.	Solved
Sudipta Hembram Bengali Dept.	1 st Semester	Examination form fill up date related issue.	Solved
Ananya Ashok Basu	1 st Semester	Asking about admission verification	Solved
Amrita Mukherjee English Dept.	6 th Semester	Demand for more numbers of books issue in Central library.	Referred to Central Library
Students of various Department	All Semester	Demand for study materials should be uploaded on website	Sent to respective department & subject Teacher
Students of various Department	All Semester	Want to digital access in libraries and resources	Solved
Students of Various Department	All Semester	Demand for online classes	Solved
Students of Various Department	All Semester	Demand for more communication in between teacher & students in pandemic situation	Solved
Students of Various Department	All Semester	Very poor internet connection in our college	Solved
Students of Various Department	All Semester	Not enough books in central library.	Referred to central library
Students of Various Department	All Semester	No tiffin time in Routine	Sent to Higher Authority
Student of History Dept.	4 th Semester	Wi-Fi ID not given to student in time.	Referred to respective department
Students of Various Department	All Semester	Shortage of space in Girls common room	Solved
Sk Wasim Uddin Philosophy Dept.	4 th Semester	Chairs & Tables broken in Philosophy Dept.	Partially Solved
Students of Various Department	All Semester	Clearing of bathroom required regular basis.	Solved
Students of Various Department	All Semester	More instruments required for different department.	Partially Solved
Students of Various Department	All Semester	More classroom required.	Partially Solved
Subhodip Biswas Philosophy	4 th Semester	More Standard & food variety needed in college canteen.	Solved


 01.07.2023.
 Principal
 Bejoy Narayan Mahavidyalaya
 P.O. - Itachuna, Dt.- Hooghly.